

Chemawa Indian Health Center Identifying and Triaging High Risk Youth at Indian Health Services

RAAPS Makes Immediate Impact on High-Risk, Native American Teens

The Chemawa Indian Health Center operates on the campus of over a century-old Native American boarding school in Salem, OR. It's home to as many as 400 students, who represent about 70 tribes from across the country, and incidence of alcoholism, drug and tobacco use, accidents, and homicide are high.

Jennifer Behnke, a psychiatric mental health nurse practitioner at the federally funded Indian Health Services clinic, works with students age 14 to 19. Before she discovered the cloud-based Rapid Assessment for Adolescent Preventative Services (RAAPS), the center used a 19-page, hand-written social history screening. The teens lost interest after a few pages, staff took weeks to evaluate the results, and risk identification was greatly subjective.

"These students come in with multiple risk factors and they require a quicker, more standardized method of risk screening," Behnke said. "A large survey was not working, nor was it effective at identifying who was at risk. RAAPS was a requirement in my mind."

Identifying Highest-Risk Kids on the First Day

Once RAAPS was implemented, Behnke and her colleagues could identify the highest-risk teens and schedule them for a screening the same day—a process that previously took several weeks. *"These kids could be suicidal, depressed and perhaps liked to drink,"* she said. *"We needed to get to them quicker."*

Today, 90% of students at Chemawa take the survey annually. Every student's demographics are automatically entered at the beginning of the school year, allowing them to finish the RAAPS survey in 3-5 minutes. Students complete the survey by rotating through a computer lab at the beginning of the school year. Counselors immediately see a report that identifies which students need to be seen in the clinic right away.

RAAPS also identifies students who have never been in trouble nor red-flagged in previous screenings. Some of these students have been included in a wilderness therapy program, which the teens report as providing life-changing experiences. *"The RAAPS made a powerful difference in those cases, by identifying those teens that were flying under the radar,"* Behnke said.

Suicide is the second-leading cause of death among Native American teens (ages 10-34)



Using the RAAPS reporting functions, an analysis of the entire population is done in a matter of hours and the highest-risk youth are triaged for immediate follow-up.

Clinic-wide Efficiency and Effectiveness

Behnke was initially impressed with RAAPS because “the survey was quick, secure, validated, online, inexpensive, easy to license, and easy to use.”

Behnke’s team includes a Psychologist, a Licensed Professional Counselor, and a Behavioral Health Case Manager. Her director is a Licensed Clinical Social Worker. The entire staff embraced the survey quickly and recognized the improved efficiency and effectiveness of the clinic. “The system easily pays for itself in the reduction in hours needed to assess screenings and database the results,” Behnke said.

“The kids are generally more honest with a computer than with a human sitting there asking them questions. This helps to ensure better quality data, and, therefore, better screening.”

“This has vastly improved our overall practice. It reduces time and improves the accuracy of identifying teens at risk in a more consistent and objective way,” Behnke added. “This helps us help more kids more effectively. What could be better than that?”



With RAAPS technology you have 24/7 access to your risk data at both the individual and population level.

A table titled "YOUTH AT-RISK" displays the following data:

STUDENT	GENDER	BULLYING	TOBACCO USE
DEMO S.	FEMALE	X	
EXAMPLE F.	TRANS MALE	X	X
RAAPS G.	MALE		X
SURVEY H.	FEMALE	X	
SAMPLE L.	MALE	X	X
ASSESSMENT N.	TRANS FEMALE		X
HEALTH M.	FEMALE	X	